

## Headquarters Office Employees' State Insurance Corporation

(ISO 9001-2008 certified) Panchdeep Bhawan, CIG Road, New Delhi-110002

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## **Press Release**

## ESIC – Creating 'Ease of Business' for employers

ESIC has been providing health care and other social security benefits to the workers of specified wage group over the past 65 years as a labour welfare measure.

Ministry of Labour & Employment has taken a series of initiatives for promoting ease of doing business, productivity and employability while ensuring labour welfare. During the last couple of years, ESIC has taken various measures, in sync with the policies of the Central Govt., for creating a business friendly environment for employers. The steps taken are:-

- 1. Employer's Registration under the Act is online and on Real time basis with no manual intervention and no requirement of paper document.
- 2. ESIC has facilitated online payment of ESI contribution by the employers, via the payment gateway of State Bank of India and 58 other banks w.e.f. 1st April, 2015.
- 3. Employee's Registration is also online and instant without any need to visit any ESIC office and with no requirement of any paper document.
- 4. ESIC became the first organization on 12.12.2014 to integrate its online services of registration of employers with the e-Biz portal of Department of Industrial Policy & Promotion, Ministry of Commerce, Govt. of India (DIPP). The e-Biz portal of Govt. of India is the electronic service delivery mechanism between the entrepreneurs and the Govt. Departments for creating 'Ease of Business'.
- 5. Physical filing of six monthly return by employer is no longer required. Such return is auto generated by System, now.
- 6. Family details, entitlement to various benefits and status of Insured Person's claim can be checked online by Insured Persons on IP Portal. Payment of long term benefits through ECS directly to the bank account of the claimant adds to convenience of IPs.
- 7. Any updation in employer as well in employee data is also online.
- 8. To ensure efficient enforcement of new initiatives, the Central Analysis and Intelligence Unit (CAIU) of ESIC has been set up with a mandate to order inspection of unit on the basis of evidence based input, secondary source of data and set criteria.

- 9. ESIC has also been integrated in Shram Suvidha Portal of Ministry of Labour & Employment, Govt. of India, which was launched to promote 'Ease of Compliance' under various labour laws. The Shram Suvidha Portal deals with 16 Acts on a single portal across 04 organizations including ESIC. This is in addition to common Labour Identification Number (LIN) which is allotted to different enterprises with the facility of common simplified Annual return across the 16 Acts. A common registration form across 05 Acts of ESIC, EPFO, Central Labour Act and Building & other Construction Workers Act has also been developed and available on the Shram Suvidha Portal.
- 10. Independent Public Grievance Module 2.0 for lodging ESIC related grievances online through ESIC website 'www.esic.in' or 'www.esic.nic.in' is available w.e.f. 15.08.2015. ESIC has also launched a dedicated website 'www.esichospitals.gov.in' for ESIC Hospitals and Dispensaries in December, 2015.
- 11. The e-Pehchan system (identity of the beneficiaries) has been initiated from 1<sup>st</sup> May, 2016. In order to simplify and speed up the process, employers are also authorized to issue e-Pehchan Card by getting it generated online.

All the above initiatives of ESIC are part of overall 'Ease of Business' campaign of Union Govt. of India. The e-Biz is India's convenient and efficient online Government-to-Business (G2B) services. The vision of e-Biz has now transformed the business environment of the country by providing transparent and integrated electronic services to investors, industries and business throughout the business life cycle. This project has aimed to create a business and investor friendly ecosystem in India by making all business and investment related regulatory service across Central, State and Local Govts. available on a single portal. From the single website of e-Biz portal of DIPP, the entrepreneurs are now able to apply and manage various registrations, licenses and clearance etc., thereby obviating the need for investor or a business to visit multiple offices and a plethora of websites. ESIC has been always in forefront for creating business friendly environment in the country.

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